

Policy Title: Quality Policy

Policy Ref: PRB POL 006

Author: R Bell

Date: January 2024

Version: V13.0



Quality Policy

PRB Consulting Quality Policy

PRB Consulting operates from one main premises at The Town House, Market Street, Hailsham, BN27 2AE. Our Quality Management System (QMS) has been established, documented, implemented and maintained in accordance with requirements established in the international standard ISO 9001:2015. The QMS covers all operations associated with our provision of consultancy services to our clients. Activities include:

- Rail Access Planning
- H&S Consultancy service
- Site audit and inspection
- Safety critical assessments
- Railway signalling assessments

All staff are required to comply with current legislation and support the aims, objectives and targets of the QMS. The Company is committed to all of our customers stated and implied requirements and on our own continual improvement. To minimise the occurrence of non-compliances, we shall:

- Comply with applicable legal requirements and other requirements (including client requirements) to which PRB Consulting subscribes
- Set our own Quality objectives and work to meet and improve upon them
- Educate, train and motivate employees to carry out tasks in view of the QMS
- Control Quality regarding any outsourcing, including our suppliers, contractors and subcontractors
- Endeavour to collect, analyse and act upon post task information from clients and internal sources

PRB Consulting is committed to continual improvement of Quality performance. We will look to continually improve the quality of:

- Meeting Time lines
- Accuracy of information
- Customer Satisfaction
- Meeting Legal Standards
- Meeting the RISQS Standard
- Meeting Industry Standards

This Policy will be communicated to all staff, contractors and suppliers and will be reviewed as a minimum annually.

Richard Bell

A handwritten signature in blue ink, appearing to be 'R Bell', written over a faint, light blue circular watermark or background.

Managing Director
January 2024